

(Use several sheets if necessary)

HITACHI-0.

09/994,951 (Parent Case)

ASHIDA, et al.

Herewith

Unknown

U.S. PATENT DOCUMENTS

[illegible]

FOREIGN PATENT DOCUMENTS

REF	DOCUMENT NUMBER	DATE	COUNTRY	CLASS	SUBCLASS	Translation	
						YES	NO

OTHER DOCUMENTS *(Including Author, Title, Date, Pertinent Pages, Etc.)*

AA

Michael J. A. Berry and Gordon Linoff; 1997; Data Mining Techniques For Marketing, Sales , and Customer Support; Overview of Data Mining Techniques; pp. 119-123.

AB

Hitoshi ASHIDA and Toyohisa Morita; 1999; 1999 IEEE International Conference on Systems, Man, and Cybernetics; Human Communication and Cybernetics; pp. V-882 - V-88.

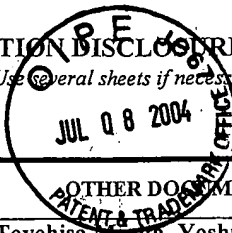
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DATE CONSIDERED

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INFORMATION DISCLOSURE CITATION

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Docket Number (Optional)

HITACHI-06

Application Number

09/994,951 (Parent Case)

Applicant(s)

ASHIDA, et al.

Filing Date

Herewith

Group Art Unit

Unknown

*EXAMINER

INITIAL

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AC

Toyohisa Morita, Yoshinori Satou, Erika Ayukawa, and Akira Maeda; 2000; Information and Knowledge Management in the 21st Century; INFORMS-KORMS Seoul 2000 Conference; Customer Relationship Management Through Data Mining; parts 1-6.

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JUL 15 2004

Technology Center 2100

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